for the record
NEWBILT machinery

NEWBILT Service - table of cost 2024

… for installation/setup, commissioning, training and tests, etc.:

1. Service hours

Extern of NEWBILT facility	
Monday - Friday 8:00am - 6:00pm, based on 8 hours, plus break time	84,00 Euro / h
Intern in NEWBILT facility	
Monday - Friday 8:00am - 6:00pm, based on 8 hours, plus break time	75,00 Euro / h
Hotline support via phone	
Monday - Friday 8:00am - 6:00pm, based on beginning 15 minutes	26,50 Euro /15 min.
Software / Process Engineering	
Monday - Friday 8:00am - 6:00pm, based on 8 hours, plus break time	115,00 Euro /h

2. Surcharges

For the first two hours overtime or time out of the above mentioned	
additional to the regular cost	25 %
From the third hour overtime	
additional to the regular cost	50 %
Saturday- and night-time (8:00pm - 6:00am)	
additional to the regular cost	50 %
Sunday	
additional to the regular cost	100 %
Public holiday	
additional to the regular cost	150 %

3. Travel expenses

by car 0,85 Euro / km

Travel expenses with other modes of transport will be charged by real costs against receipt

4. Expenses

Expenses according to valid travel expenses table due to income tax guidelines for the respective country

stay overnight and hotel cost will be charged by real cost against receipt

5. Other agreements

If it will be necessary to work on Sundays or on public holidays customer needs to take care that local regulations concerning working on those days will not be infringed

Warranty service will be carried out exclusively within the regular service hour time. Regular service hour time is Monday - Friday from 8:00am - 6:00pm.

Alsdorf, February 2024